

**BILL SUMMARY**  
2<sup>nd</sup> Session of the 57<sup>th</sup> Legislature

<b>Bill No.:</b>	<b>HB3397</b>
<b>Version:</b>	<b>Introduced</b>
<b>Request Number:</b>	<b>10369</b>
<b>Author:</b>	<b>Rep. McEntire</b>
<b>Date:</b>	<b>2/18/2020</b>
<b>Impact:</b>	<b>\$0</b>

**Research Analysis**

HB 3397, as introduced, requires any municipality which provides utility service to establish a municipal utility review board. The review board would be authorized to receive complaints from utility customers, and allow those customers to present evidence of errors or discrepancies in billing.

The measure also requires a municipal utility bill to present in clear format whether the quantity provided and billed for was based upon a meter reading, whether the meter was visually inspected or taken remotely, or based upon an estimate. A municipal utility would be prohibited from computing a bill based upon an estimate for more than three billing periods per year except in extraordinary circumstances. HB 3397 also requires a municipal utility to test a meter if its reading increases by 20% or more over the same month of the previous year.

Prepared By: Sean Webster

**Fiscal Analysis**

HB 3397 in its current form is expected to have no direct fiscal impact on the state budget or revenues.

Prepared By: John McPhetridge

**Other Considerations**

None.